



# CREDIT VOUCHER TERMS & CONDITIONS

Issue date: April 2026

## **Validity Period**

Credit vouchers are valid for a period of 12 months from the date of issue. Any unused balance after this time will expire and cannot be redeemed.

## **Non-Transferable & Non-Exchangeable**

Credit vouchers cannot be exchanged for cash, transferred, or refunded under any circumstances.

## **Permitted Use**

Vouchers may only be used towards the purchase of fashion items offered by Hayley's CIC.

## **Exclusions**

Credit vouchers cannot be redeemed against workshops, craft items, or any non-fashion products or services.

## **Discount Restrictions**

Credit vouchers cannot be used in conjunction with any loyalty discounts or other promotional offers.

## **General**

Hayley's CIC reserves the right to amend these terms and conditions at any time without prior notice.